

Children in Care and Care Leavers' **Have Your Say 2014** Results and CiC Council RAG ratings

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Children and Young People's views on our CiC Charter commitments

- Questions in the survey are based on the commitments made by the Corporate Parenting Board in the Children in Care and Care Leavers' Charter.
- This is a perceptual survey including both qualitative and quantitative questions. This year saw a 27.8% response rate from 691 surveys sent out to CiC over 3 years old and Care Leavers.
- The data from the survey provides insight into the lives of those children and young people in or recently leaving our care: how they use services, what works well for them and what doesn't, and the things they need in order to achieve good outcomes.
- CiC Council assess the survey findings using a RAG traffic light system to indicate the areas they want the Corporate Parenting Board to prioritise for action and/or improvement. These are incorporated into the strategic action plan.



Summary of findings

The Children in care Council used a traffic light system to rate the survey returns:

- Green for something performing well
- Amber for something that isn't performing as well as it could and needs attention
- Red for something which isn't performing well and needs immediate attention

Charter commitment 1:

We will treat all our children and young people with respect and with regard to their age and understanding

CiC Council Rating:

2011	2012	2013	2014
GREEN	GREEN	GREEN	GREEN AMBER

Charter commitment 2:

We will give our children and young people enough time and help to understand (and be happy) with their circumstances

CiC Council Rating:

2011	2012	2013	2014
AMBER	RED	AMBER	AMBER

Charter commitment 3:

We will make sure they know about the advocacy and complaints services in case they want help to have their views heard or are unhappy with us

CiC Council Rating:

2011	2012	2013	2014
RED	RED	AMBER	RED

Charter commitment 4:

We will listen to our children and young people and involve them in planning for their care

CiC Council Rating:

2011	2012	2013	2014
AMBER	AMBER	GREEN	AMBER



Charter commitment 5a:

We will keep our children and young people safe and well by:

Seeing that they have the right place to live as quickly as possible

CiC Council Rating:

2011	2012	2013	2014
GREEN	GREEN	GREEN	RED

Charter commitment 5b:

We will keep our children and young people safe and well by:

Making sure that this home is stable and keeps them safe

CiC Council Rating:

2011	2012	2013	2014
GREEN	GREEN	GREEN	AMBER

Charter commitment 5c:

We will keep our children and young people safe and well by:

Giving them the right support to be as healthy as possible

CiC Council Rating:

2011	2012	2013	2014
AMBER	RED	AMBER	AMBER

Charter commitment 6:

We will help our children and young people to enjoy themselves

Overall results show participation in all kinds of activities with increasing numbers involved in sport and physical activity, less focus on computer games and entertainment and lots of time spent with friends

Charter commitment 7:

We will help them to achieve at school and elsewhere to the very best of their ability

CiC Council Rating:

2011	2012	2013	2014
AMBER	GREEN	AMBER	GREEN

Charter commitment 8:

We know that a change of home, carer, social worker or school can easily cause problems for a child or young person so we promise to do all we can to prevent such changes unless they are absolutely necessary to keep the child or young person safe and well

CiC Council Rating:

2011	2012	2013	2014
AMBER	AMBER	RED	RED



Charter commitment 9:

We will make sure that a child or young person stays in touch with their birth family and friends as much as possible, considering their safety and wellbeing

- Overall roughly half the respondents see their families as much as they want and half don't**
- Satisfaction with the ability to spend time with old friends is growing**

Charter commitment 10:

We will help our children and young people to plan for and achieve a successful journey into independent adulthood

CiC Council Rating:

2011	2012	2013	2014
AMBER	GREEN AMBER	AMBER	GREEN

Overall rating for the way Nottingham City Council is taking care of Children in Care and Care Leavers

CiC Council Rating:

2011	2012	2013	2014
GREEN	GREEN	GREEN	AMBER

Summary of RAG rating

2 **GREEN** – Good help to achieve at school; good help to achieve independence and resilience in transition to adulthood

1 **GREEN/AMBER** – CiC and Care Leavers are generally with respect

4 **AMBER** – More time needed to understand and be happy with circumstances; do more to listen to CYP and involve them in planning for their care; make sure homes are safe places; improve the support to be healthy

3 **RED** – Better advocacy and support to get CiC voices heard is needed; more support to make sure CiC have the right place to live as quickly as possible; and improving consistency to reduce the amount of unnecessary change in their lives.



Nottingham
City Council